

Kansai Airports Group employee positive with COVID-19 (third case)

Kansai Airports Group confirmed that one of its employees has tested positive for COVID-19. Currently, we are taking steps to prevent the spread of the virus, following the guidance from the public health center.

[Case description]

Infected person: A female employee of Kansai Airports Retail & Services (KRS) aged 20s
Place of work: Terminal 1, Kansai International Airport (KIX)
Role: Duty-free shop staff
[Safety measures in store]
*All staff are required to wear masks or face shields, and sanitize their hands frequently. Also, cashiers wear gloves at the registers.
*We have installed sneeze sheet protectors at the counters, carried out regular disinfection and ventilation procedures, put plastic covers on cosmetic display stands, and ceased all food & drink tasting.

Details: The employee who tested positive for COVID-19 last came to work on October 30. She learnt about the infection of her friend, and took a PCR test on November 4. She received a positive test result on November 5.
So far, she has not developed any symptoms like fever, but has been self-quarantined at home according to the instruction of the public health center.

As of now, we have found no evidence that the infected employee was in close contact with customers. Several members of staff at KRS who are deemed to have had close contact with her have been instructed to self-quarantine at home. And the facilities, devices, etc. used by the infected staff have been thoroughly cleaned and disinfected.

Kansai Airports will continue to place the highest priority on the safety of customers and employees, and strive to prevent the spread of infection in cooperation with the public health center, the Ministry of Health, Labour and Welfare and other government agencies, with strict COVID-19 safety measures in place.

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