

ITAMI to celebrate grand re-opening in July 2020! Kansai-themed shops & restaurants set to open

Kansai Airports is excited to announce the grand re-opening of Osaka International Airport (ITAMI) in July 2020. With its central and rooftop areas pre-opened in April 2018, the airport is currently undergoing a major renovation in the south and north departures areas. The exact date of the grand re-opening will be announced as soon as it is confirmed.

As part of the renovation work, new commercial areas will be set up on the airside, which will allow passengers to walk around and enjoy shopping and dining while waiting to board. As Japan's first airport to introduce a walk-through commercial space in the domestic gate area, ITAMI will become a more attractive destination in and of itself for all travelers.

The commercial area leads to the Food & Beverage Zone which has an open space at its center with comfortable tables and chairs where everyone can eat, work, and relax. A kids corner is also available for those travelling with small children.

A total of 31 new stores are set to open on the airside, offering Kansai-inspired merchandise and experiences exclusive to ITAMI. To entertain a wide range of customers, from frequent visitors to time-conscious travelers, we aim to deliver a selection of products that bring opportunities for discovery while ensuring speedy services. On the landside, five stores will open to satisfy the needs of customers including non-passengers such as meeters & greeters and local residents.

Kansai Airports will continue to develop more exciting facilities to provide a comfortable and pleasant travel experience for all airport guests.



Rendering of the Walk-through Commercial Area

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«KANSAI AIRPORTS

• Shop and restaurant overview

A total of 36 shops and restaurants to open South airside: 17 North airside: 14 South landside: 1 North landside: 4 (Food & Beverage: 17, Retail: 18, Service: 1)

							*As of J	anuary 24, 2020
	Type of	Terminal	Name	Category	First in	First in	New type	Remarks
	business	(Level 2)	Name	Category	airport	Kansai	of store	Renarks
				Confectionery,				
1	Retail	South	Jalan Marché	gift, travel	•	•	•	
				magazine				
2	Retail	South	HENRI	Western				
			CHARPANTIER	confectionery				
3	Retail	South	NAKAMURA TOKICHI	Japanese tea, confectionery				
5			HONTEN					
4	Retail	South	Namiyoshian	Japanese	•			
			-	confectionery				
5	Retail	South	ANA FESTA	Gift				
6	Retail	South	Calbee PLUS	Snacks				
7	F&B	South	Mugi to Olive	Ramen		•		
8	F&B	South	Doutonbori	Takoyaki,				
			Kukuru	akashiyaki				
9	F&B	South	Doutonbori Imai	Udon, donburi, gift	•			
10	F&B	South	Hakuundai	Korean cuisine	•			
11	F&B	South	Sushi	Standing sushi				
			Uogashinihonichi	bar				
12	F&B	South	Sakai Ginsyari Gekotei	Japanese cuisine	•			
13	F&B	South	STARBUCKS	Specialty coffee				
14	F&B	South	ViTO	Gelato		•		
15	Retail	South	AAS shop (TBC)	Food, everyday items				
16	Retail	South	ANA FESTA	Convenience store				
	Retail	South	TOYOOKA KABAN	Bag, wallet,				
17				leather	•			
			NADAN	accessories				
18	F&B	South	551HORAI	Chinese cuisine				
19	Retail	North	TABI SORA	Gift				
	Retail		RIKURO's	Western				
20		North		confectionery,	•			
				cafe				
21	Retail	North	Kiyasu Sohompo	Japanese confectionery				
22	Retail	North	ITAMI Marché	Gift				
			Nakagawa					
23	Retail	tail North	Masashichi	Gift				
			Shoten (TBC)					
24	Retail	North	TABITUS+	Travel goods		•		
			∞ K I	ANSAI AIRPO	DTC			

KANSAI AIRPORTS

25	F&B	North	& COFFEE MAISON KAYSER	Cafe	•			
26	F&B	North	Takobon	Takoyaki				
27	F&B	North	Dotonbori Kamukura	Ramen				
28	F&B	North	Mimiu SORAAJI	Noodle, donburi	•	•	•	
29	F&B	North	Kyodashi Oinari Tsurigitsune	Japanese cuisine, sweets	•	•	•	
30	F&B	North	ariso sushi	Sushi		•		
31	Service	North	GRAND BLEU	Lounge bar	•			
32	Retail	North	SORADELI	Food, gift				
33	F&B	North	ueshima coffee house	Cafe				
34	Retail	North	HMV & BOOKS SPOT	Book, CD, DVD, stationery	●			Four stores
35	Retail	North	SHOKOKUYA	Confectionery, gift	●	•	•	collaborate as "THE GIFT HALL"
36	Service	North	RESH Shoe Repair and Key Shop	Shoe & bag repair, spare key	•		GITTIALL	GITTIALL



Kansai Airports was established by a consortium made up of VINCI Airports and ORIX Corporation as its core members. Kansai Airports took over the operations of Kansai International Airport ("KIX") and Osaka International Airport ("ITAMI") from New Kansai International Airport Company ("NKIAC") and has been operating the two airports since April 1, 2016.

Kansai Airports Kobe, Kansai Airports' wholly-owned subsidiary, took over the operations of Kobe Airport ("KOBE") from Kobe City and started its business as an operating company on April 1, 2018.

Under the concept of "One Kansai Airports Group", Kansai Airports group strives to continuously improve its services for all airport guests through appropriate investments and efficient operations, with safety and security being the top priority. Kansai Airports group aims to maximize the potential of the three airports, for the benefit of the communities they serve.

For more information, please visit : <u>http://www.kansai-airports.co.jp/en/</u>

Kansai Airports

Location	1-banchi, Senshu-kuko kita, Izumisano-shi, Osaka	Shareholders	ORIX 40%, VINCI Airports 40%, Other investors 20% ¹		
Company Representatives	Representative Director and CEO:Yoshiyuki Yamaya Representative Director and Co-CEO: Benoit Rulleau				
Business Scope	Cope Operation and management services, etc. of Kansai International Airport and Osaka International Airport				

Kansai Airports Kobe

Location	1-ban, Kobe-kuko, Chuo-ku, Kobe-shi, Hyogo	Shareholder	Kansai Airports 100%			
Company	Representative Director and CEO: Yoshiyuki Yamaya					
Representatives	Representative Director and Co-CEO: Benoit Rulleau					
Business Scope	Operation and management services, etc. of Kobe Airport					

ORIX

ORIX Corporation (TSE: 8591; NYSE: IX) is an opportunistic, diversified, innovation-driven global powerhouse with a proven track record of profitability. Established in 1964, ORIX at present operates a diverse portfolio of businesses in the operations, financial services, and investment spaces. ORIX's highly complementary business activities span industries including: energy, private equity, infrastructure, automotive, ship and aircraft, real estate and retail financial services. ORIX has also spread its business globally by establishing locations in a total of 37 countries and regions across the world. Through its business activities, ORIX has long been committed to corporate citizenship and environmental sustainability. For more details, please visit our website: http://www.orix.co.jp/grp/en/

VINCI Airports, as the leading private airport operator in the world, manages the development and operation of 46 airports located in France, Portugal, the United Kingdom, Sweden, Serbia, Cambodia, Japan, the United States, Dominican Republic, Costa Rica, Chile and Brazil. Served by around 250 airlines, VINCI Airports' network handled 240 million passengers in 2018.

Through its expertise as a comprehensive integrator, VINCI Airports develops, finances, builds and operates airports, leveraging its investment capability, international network and know-how to optimize the management and performance of existing airport infrastructure, facility extensions and new-build construction projects. In 2018, its annual revenue for managed activities amounted to €3.6 billion, for consolidated revenue of €1.6 billion. More comprehensive information is available on www.vinci-airports.com

¹ ASICS Corporation; Iwatani Corporation; Osaka Gas Co., Ltd.; Obayashi Corporation; OMRON Corporation; The Kansai Electric Power Company, Incorporated; Kintetsu Group Holding Co., Ltd.; Keihan Holdings Co., Ltd.; Suntory Holdings Limited; JTB Corp.; Sekisui House, Ltd.; Daikin Industries, Ltd.; Daiwa House Industry Co., Ltd.; Takenaka Corporation; Nankai Electric Railway Co., Ltd.; NIPPON TELEGRAPH AND TELEPHONE WEST CORPORATION; Panasonic Corporation; Hankyu Hanshin Holdings, Inc.; Rengo Co., Ltd.; The Senshu Ikeda Bank, Ltd.; Kiyo Holdings, Inc.; The Bank of Kyoto, Ltd.; THE SHIGA BANK, LTD.; The Nanto Bank, Ltd.; Nippon Life Insurance Company; Mizuho Bank, Ltd.; Sumitomo Mitsui Trust Bank, Limited; MUFG Bank, Ltd.; Resona Bank, Limited; and the Private Finance Initiative Promotion Corporation of Japan.



ITAMI Terminal Renovation Project Grand Re-opening

January 24, 2020



Shaping a New Journey







Terminal Renovation Project: Overview and Current Status





*All renderings and images are just for reference



Overview and Current Status





Concept

Kansai Airports is committed to creating a new travel experience and airport journey for our customers



We are here to make your airport experience more comfortable and exciting

Transforming the airport into a destination in and of itself for both travelers and local residents

Spreading a sense of Kansai and a sense of ITAMI across the airport

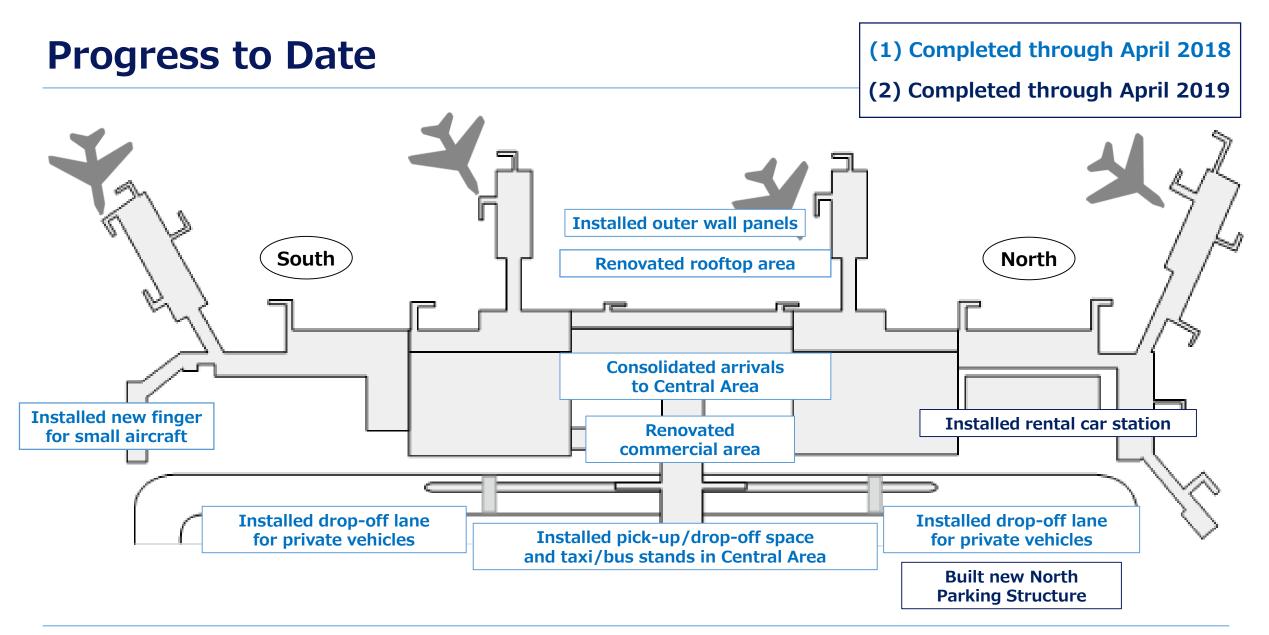
Exciting

Comfortable and convenient

Destination beloved by community

Abundant sense of Kansai





Smart lane trial operation (July 2017)

- Started the trial operation in July 2017 ahead of the full-fledged operation in 2020
- Throughput **increased by over 30%** (July to December 2017)



Installation of drop-off point for private vehicles (November 2017)

- **Installed drop-off lanes** to prevent illegal parking and ease congestion in front of the terminal buildings
- *Set up a pick-up/drop-off space in the Central Area at the pre-opening in April 2018



Installation of outer wall panels (February 2018)

- Introduced highly environmentallyfriendly panels, glasses, and semitransparent aluminum design panels that let light through
- Upgraded the outer walls and roof/floor insulation, which is expected to achieve about 58% energy-saving effect (reduction in A/C costs)



Pre-opening of Central Area (April 2018)

<Consolidation of arrivals>

- Consolidated the former North and South Arrivals on Level 1 to the Central Area on Level 2
- Enabled seamless access to ground Customers can enjoy themselves as transportation and enhanced convenience for meeters & greeters

<Full renovation of commercial area>

- Produced **spaces where customers** can feel the sense of Japan, Kansai, and Osaka
- they like; the area offers a place of relaxation for local visitors

Renovation of rooftop area (April 2018)

- Extended the Observation Deck overlooking the runway by about 20m, which expanded the footprint by **approx. 50%** (5,400m² -> 7,700m²)
- Created a local landmark that is loved by anyone of all ages, flying or just visiting





Building of new North Parking Structure (April 2019)

- Five-story building (six levels)
- Capacity: 645 cars
 - Reservation spaces: 84
 - Accessible spaces: 19
 - EV charging spaces: 2
- Installed guidance lights

A pedestrian bridge will be completed between the parking and the monorail station in June 2020. Started operation in July.



Installation of rental car station (October 2019)

 5 rental car companies started operation (ORIX Rent-A-Car, TOYOTA Rent a Car, Times CAR RENTAL, NISSAN Rent a Car, and NIPPON Rent-A-Car), which enabled direct departure and arrival from the terminal building and dramatically improved users' convenience





7

Pre-opening of new security checkpoint (North Terminal: October 2019, South Terminal: November 2019)

<Smart lane>

• Installed latest model of smart lanes and other inspection equipment to improve security screening operation

<Consolidation of boarding pass checkpoints and installation of digital signage system>

- Based on discussions with airlines, a method was adopted to consolidate the boarding pass checkpoints (boarding pass readers), which has generated a certain effect in reducing waiting times
- Removed conventional signs (signboards, posters, etc.) and installed digital signages for better visibility





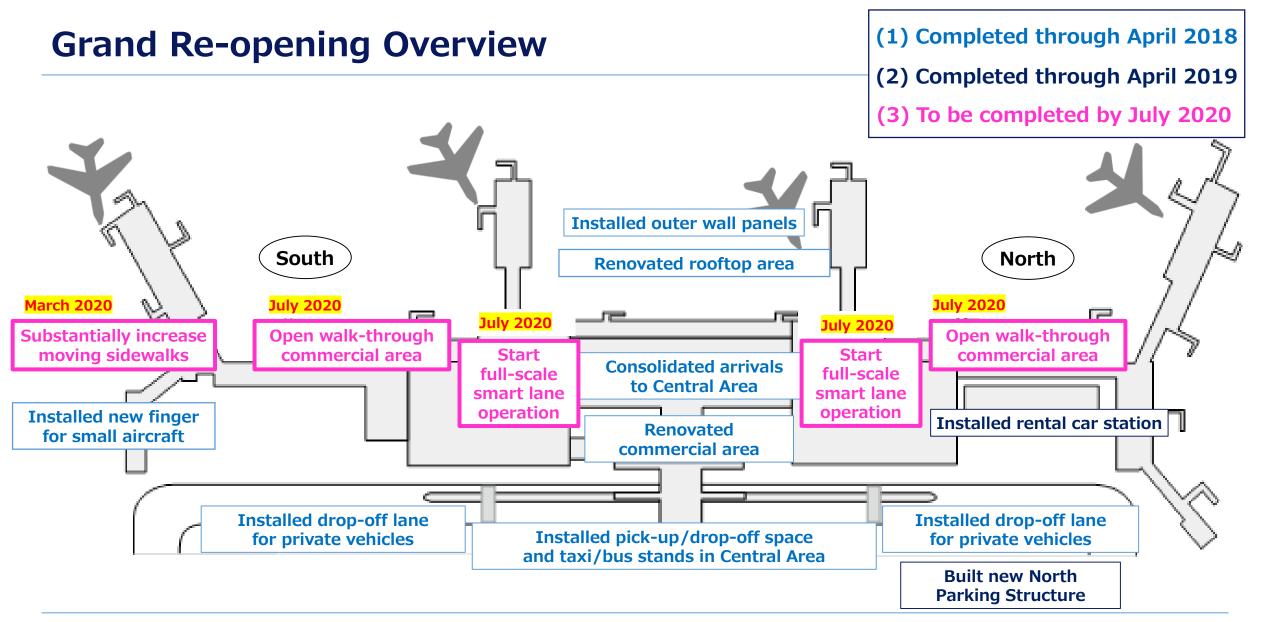






July 2020 ITAMI Grand Re-opening!

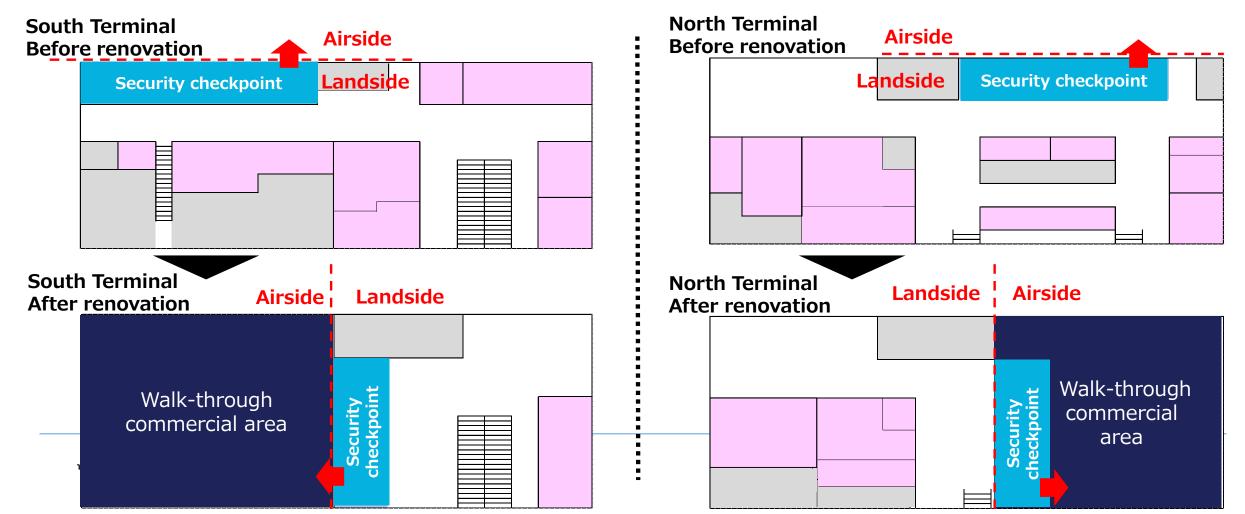
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Review of commercial areas layout

- Consolidate the stores spread on the landside to the new walk-through commercial areas on the airside
- Open total 31 stores in the new commercial areas of South/North Terminals, enabling passengers to enjoy shopping and dining while waiting to board
- Set up new stores on the landside, too, to allow access for non-passengers



Opening of Walk-through Commercial Area

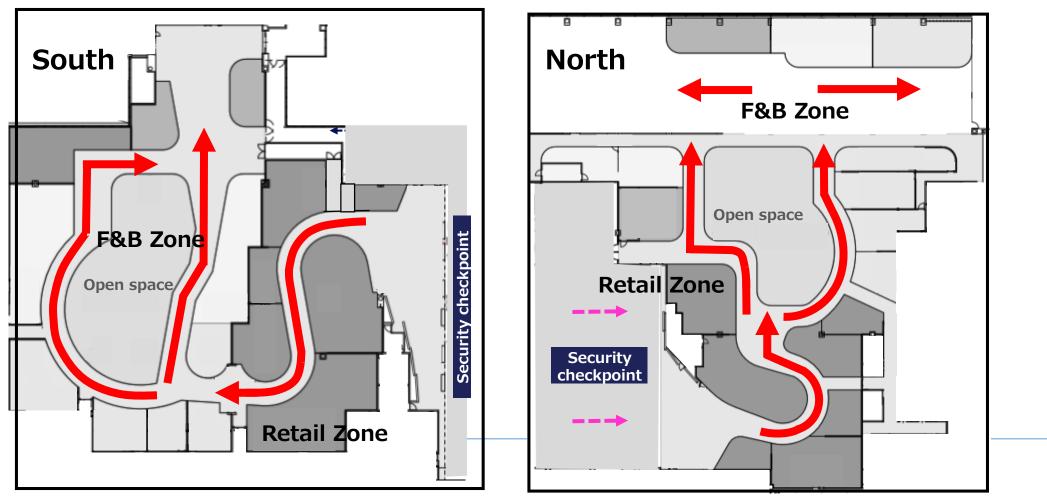
SIGN

13

Walk-through Commercial Area

Shaping

- The winding paths encourage customers to walk around the area, which brings a new shopping experience
- The open space at the center of the F&B Zone offers facilities such as a kids corner and is available for anyone who spends time dining, working, and relaxing



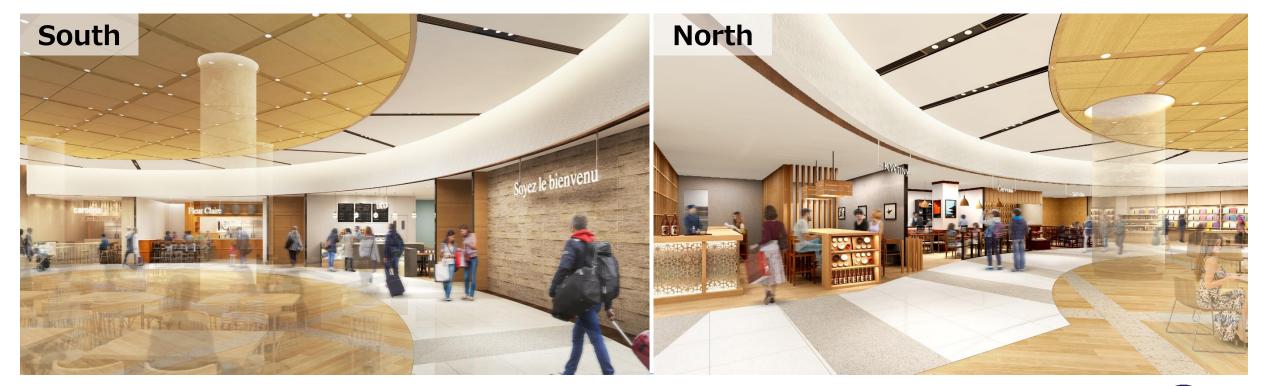
Walk-through Commercial Area <Retail Zone>

- Offer a wide range of retail stores including major souvenir shops and ready-to-eat takeout selections to meet diverse needs of guests
- Open 9 stores in the South Terminal and 7 stores in the North Terminal (New opening: 8 stores in South, 6 stores in North)



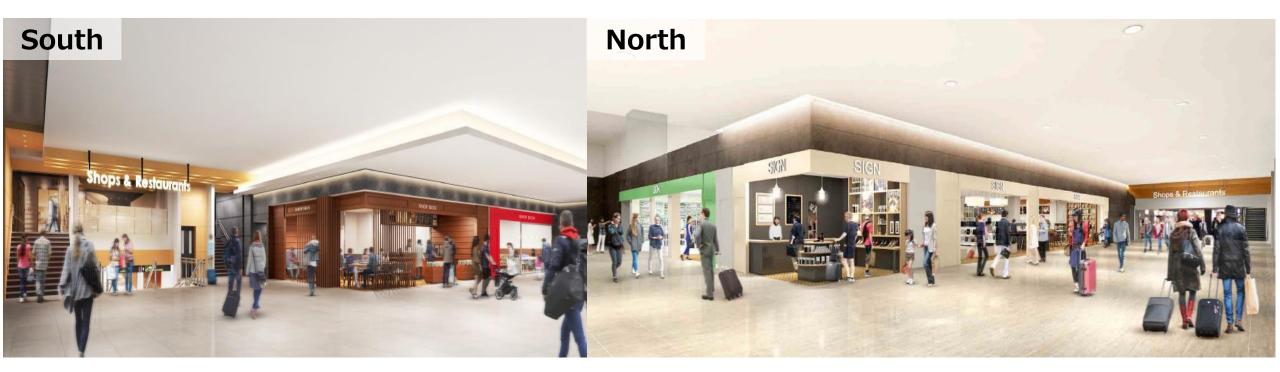
Walk-through Commercial Area <F&B Zone>

- Deliver a diverse lineup of F&B shops that are perfect for any occasion, along with retail stores that satisfy the needs for last-minute shopping before boarding
- The open space is available for customers to enjoy restaurant cuisines and takeout food
- Open 8 stores in the South Terminal and 7 stores in the North Terminal (New opening: 6 stores in South, 6 stores in North)



New Stores to Open on the Landside

- Provide a variety of shops and restaurants to entertain landside visitors such as arriving passengers, meeters & greeters, and local residents
- Open well-established and authentic Kansai F&B stores and new-concept gift shops composed of multiple vendors offering different range of products
- Open 1 store in the South Terminal and 4 stores in the North Terminal (New opening: 4 stores in North)





Full-scale Smart Lane Operation

iffines)

Security Checkpoint (Before · After)





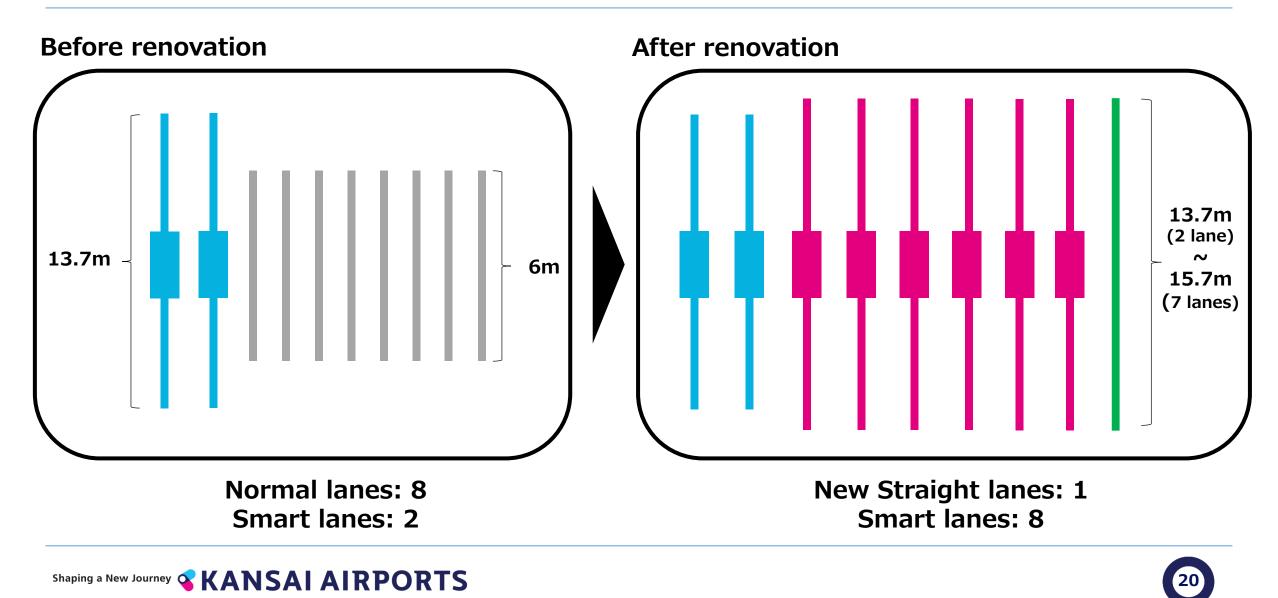
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South Security Checkpoint (ANA)

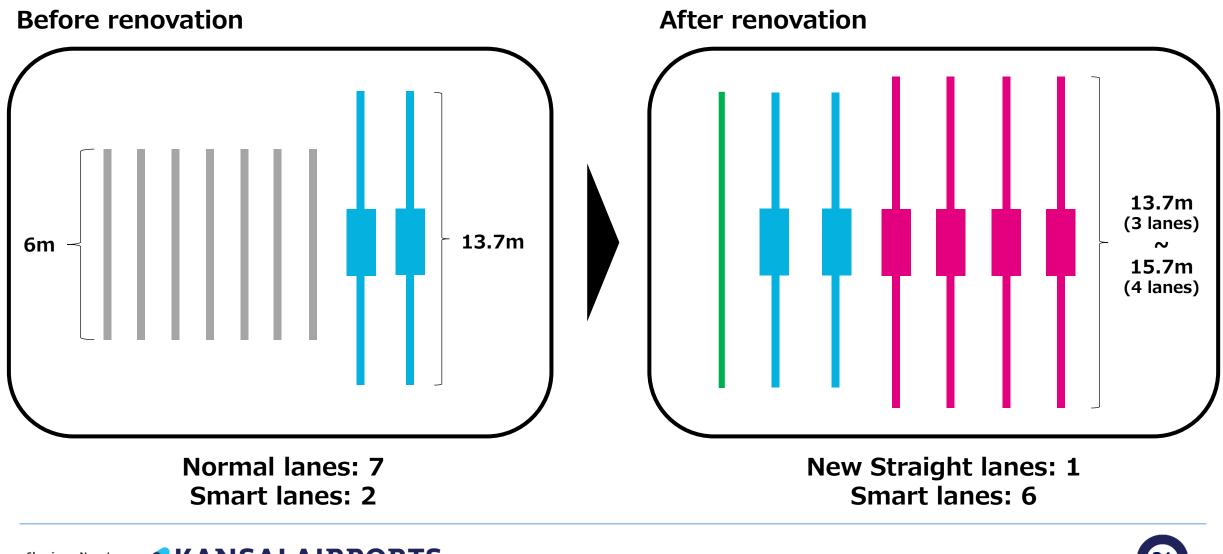
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North Security Checkpoint (JAL)

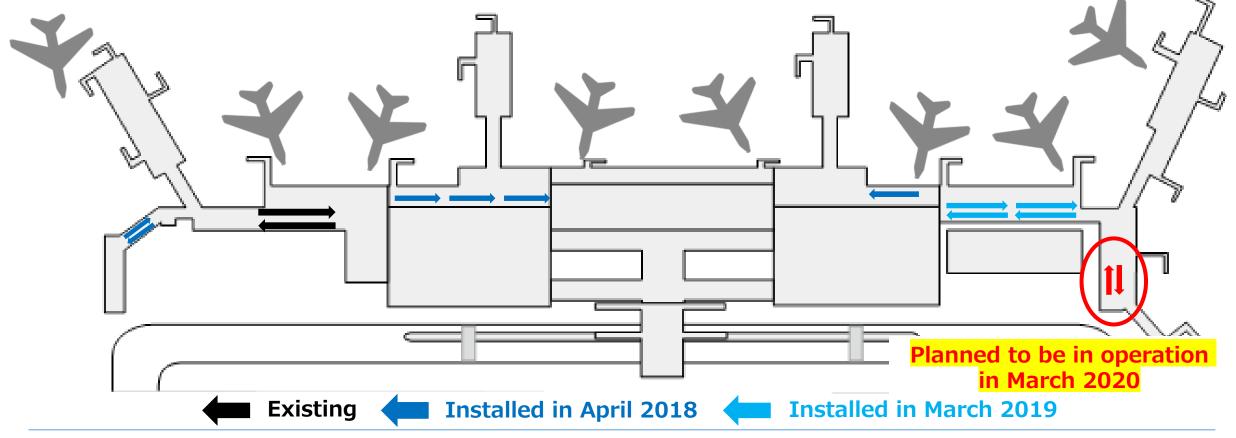
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Shaping a New Journey **KANSAI AIRPORTS**

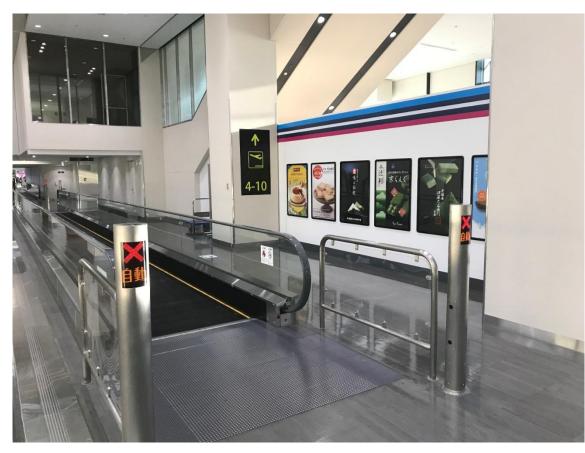
Additional Moving Sidewalks

- Increase the number of moving sidewalks in the concourses from 2 to 14 2 passenger carts will be introduced in gate area. Enhance mobility within the ٠
- terminal buildings



Moving Sidewalks / Passenger Cart

South Terminal Arrival Concourse



Passenger Cart (image)











Mid-April 2020...The date of grand re-opening to be announced

July 2020 ··· Preview and opening event





Shaping a New Journey Osaka International Airport

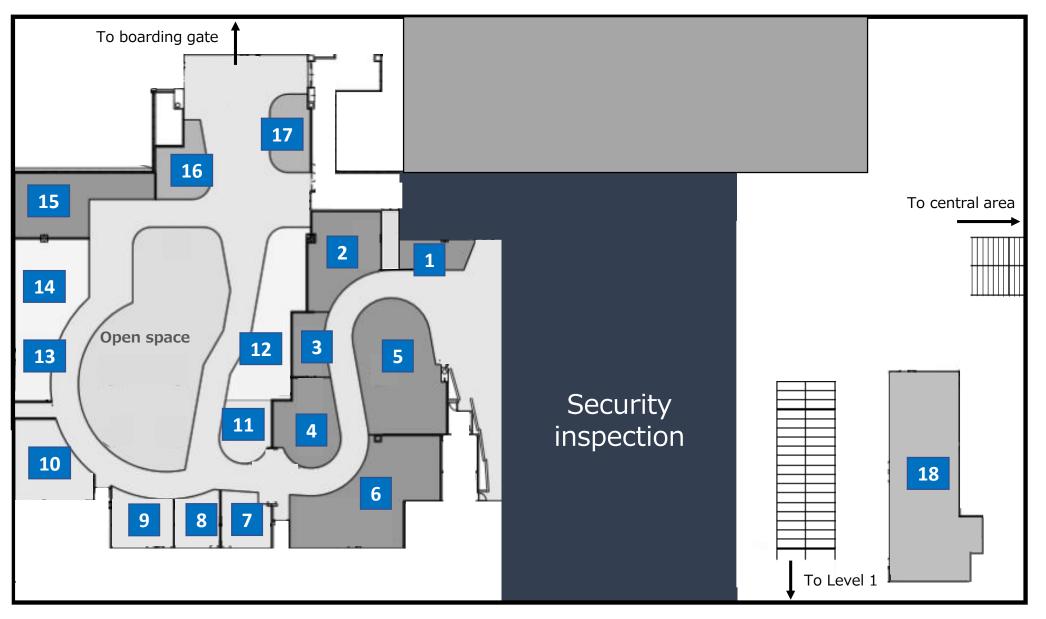
Brand New ITAMI Coming Soon!



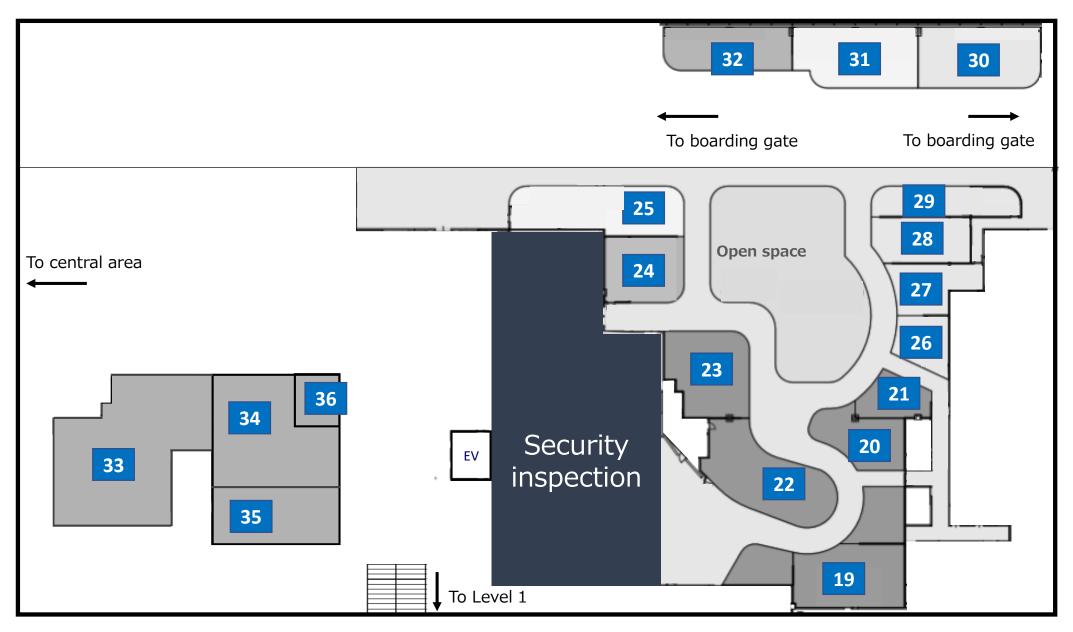
Reference Materials

New and Renovated Shops & Restaurants

South Terminal Level 2 Map



North Terminal Level 2 Map





New type of store

First in Kansai

First in airport

Category: Confectionery, gift, travel magazine

Offers a lineup of fancy gift options, carefully selected by Jalan editorial staff, along with travel magazines. Take your memories back home with gifts that cater to your specific needs.



NAKAMURA TOKICHI HONTEN

Category: Japanese tea, confectionery

Established in Uji, Kyoto in 1854, the well-known tea house features a wide assortment of Japanese tea products.







2 HENRI CHARPANTIER

Category: Western Confectionery

Since its founding originally as a cafe in Ashiya, Hyogo in 1969, the established brand has offered premium confectionery with an abiding sense of gratitude using uncompromising quality ingredients and processes. Options also include Hyogo-inspired specialties not available elsewhere.







First in airport

First in airport

Namiyoshian

Category: Japanese confectionery

The Japanese confectionery brand, established in 1858, offers products made with carefully-selected red beans, glutinous rice, millet, and water. Using, wherever possible, domestic and organic ingredients, the shop purses food safety.





5 ANA FESTA

Category: Gift

With 34 outlets operated in airports across the nation, the gift shop chain offers a wide array of local specialties along with items only available here to cater to customers' needs.

ANA'S AIRPORT SHOP ANA FESTA



6 Calbee PLUS

Category: Snacks

Focuses on face-to-face interactions with customers to build up popularity. Options include freshly deep fried chips alongside products not available elsewhere and local specialties.



7 Mugi To Olive

First in Kansai

Category: Ramen

Clam ramen, the restaurant chain's iconic menu, uses noodles jointly developed with established Kotyo-based noodle-making factory. The animal-free seafood soup is especially popular among women. The soup also helps improve liver health beneficial for frequent drinkers.







8 Doutonbori kukuru

Category: Takoyaki, akashiyaki

Headquartered in Dotonbori, the award-winning shop boasts of fluffy and creamy takoyaki that contains a huge piece of octopus. Enjoy Dotonbori's signature soul food!





Doutonbori Imai

Category: Udon, donburi, gift

The 74-year-old udon restaurant famous for its authentic broth serves Osaka-inspired udon and bowl dishes with warm and attentive hospitality.



Category: Standing sushi bar

Using Toyosu and Fukushima seafood ingredients, the standing sushi bar serves Edo-style sushi at reasonable prices. Rice bowls are also available in the morning.







First in airport



Hakuunndai

Category: Korean cuisine

The long-established Tsuruhashi-based barbecue restaurant, the birth place of dolsot bibimbap, offers special menus for this outlet alongside orthodox Korean dishes.



Sakai Ginsyari Gekotei

First in airport

First in airport

Category: Japanese cuisine

Opened in 1963 in Sakai, the no-frills eatery has inherited the skills and fervent passion of its first owner Murashima, a legendary veteran in rice cooking. Guests can enjoy hot cooked rice straight from a stove accompanied with side dishes rich in nutrients.







13 STARBUCKS

Category: Specialty coffee

Seattle-based Starbucks, a specialty coffee chain, offers an assortment of options like quality espresso roast coffee, pastries, sandwiches and plenty more.



15 AAS SHOP (твс)

Category: Food, everyday items

The store features the best selection of quality, trendy and authentic options ranging from foods to everyday items. Passengers can enjoy a unique shopping experience before their flight.





Category: Gelato

Guests can savor distinctive smooth-textured gelato, simple but rich in taste, which is made using the brand's unique process.







First in Kansai

16 ANA FESTA

Category: Convenience store

Guests will be welcomed with attentive hospitality and can select from a range of options including travel essentials and books that help make their flight comfortable.







First in airport

Category: Bag, wallet, leather accessories

Sells a wide array of top-quality items from bags and wallets to leather accessories reflecting Toyooka brand workmanship that has a 1000-year history. Toyooka is famous for No.1 bag making in Japan.



18 551 HORAI

Category: Chinese cuisine

551 Horai serves its signature dishes—seafood pan-fried noodle and pork bun—among others. Travelers can also buy the brand's iconic items at the counter next to the restaurant.



19 TABI SORA

Category: Gift

At the Gion Tsujiri section, customers can enjoy Japanese confectionery including the brand's signature green tea soft cream together with a variety of food gifts. Local patisserie épinard offers its iconic chocolate and baumkuchen with unique texture. Sourced mainly from Kyoto, Osaka, and Kobe, TABI SORA's premium gift selections will satisfy diverse needs of customers.



21 Kiyasu Sohompo

Category: Japanese confectionery

Juso-based Japanese sweet shop Kiyasu Sohompo is coming back to ITAMI. The brand's much-loved mitarashi rice cakes are prepared and served in-store.

大阪・十三













20 RIKURO's

First in airport

Category: Western confectionery, cafe

Rikuro Ojisan's cheese cake is made of rich cream cheese directly imported from a traditional Danish dairy producer. At its in-store kitchen, hot and fresh cakes come out of the oven which can bake a dozen pieces at a time. Carefully selected raisins give the cake a bit of kick. Perfect gift for family and clients of all ages.







22 ITAMI Marché

Category: Gift

ITAMI Marché offers a wide range of gift items. Its food gifts and western & Japanese confectionery, popular among locals in Kyoto, Osaka, and Kobe, will delight the palate of everyone. The open-plan space will brighten up shoppers' mood.

23 Nakagawa Masashichi Shoten (твс)

Category: Gift

A new type of store with the concept of "travel and souvenir", presented by a Nara-originated historic brand established in 1716. Customers can find Kansai-inspired unique craft products as well as practical yet beautiful items perfect for traveling.



25 & COFFEE MAISON KAYSER

Category: Cafe

MAISON KAYSER's signature croissants infused with rich flavor of cultured butter are served fresh from the oven. The coffee is specially blended to make the best accompaniment to the croissant.







First in

airport



Category: Travel goods

Under the concept of "add comfort to business and private trips", TABITUS+ offers a selection of brand products and useful travel items.

TABITUS⁺





First in

Kansai

26 Takobon

Category: Takoyaki

Cooked with special soy-sauce broth and big chunks of octopus, Takobon's famous takoyaki is thick and creamy inside. Coupled with draft beer or whisky with soda, hot takoyaki gives you a happy moment to indulge in taste.









Category: Ramen

With its mild and light soup rich in flavor of ingredients, Kamukura pursues taste loved by everyone, every day. Come and enjoy new yet traditional western-style soy-sauce ramen produced by a French restaurant owner chef.







New type

of store



First in

airport

First in

Kansai

²⁹ Kyodashi Oinari Tsurigitsune

Category Japanese cuisine, sweets

Kyoto's renowned confectionery brand Otabe offers inari sushi using specially blended Kyoto broth together with deep-fried tofu produced by traditional tofu restaurant Saga Tofu Morika. Customers can also enjoy Otabe sweets only available at ITAMI.









Category: Noodle, donburi

New type of store First in airport First in Kansai

The casual-style restaurant allows pre-boarding passengers to enjoy the authentic Mimiu taste. Fragrant broth, fresh tempura, and rice porridge give a warm treat to your heart and body.







First in

Kansai

³⁰ ariso sushi

Category: Sushi

Ariso Sushi, famous for its wild-caught tuna, opens the first branch in Kansai. It serves fresh sushi prepared with rice flavored with red vinegar and topped with a variety of seafood including amaebi and nodoguro from the sea of Hokuriku and other regions.







31 GRAND BLEU

Category: Lounge bar

The first branch of the hotel brand offers a broad selection of food and drinks, including Le Pan Kobe Kitano's fresh bread and light meals, wines of sommelier's choice, special charcuterie, valuable season-limited sake delivered directly from breweries, and a variety of Kobe souvenirs. From the bar counter, passengers can enjoy watching planes land and take off.





First in airport



Category: Food, gift

SORADELI offers a comprehensive lineup of products ranging from bento lunch box and drinks, everyday items, and snacks to gifts for yourself, catering to all customers' needs.





North Terminal "THE GIFT HALL"

CAFE × BOOK & MUSIC × FOOD × SERVICE

New collaboration space is opening up in ITAMI! Gift experience exclusive for you Perfect for someone special or just for yourself

33 ueshima coffee house

Category: Cafe

With respect for good old Japanese cafe culture at its heart, Ueshima Coffee delivers a nostalgic, comfortable, and one-and-only coffee experience for all adults. Brewed with fabric filter, the best coffee brewing method, the brand's coffee can be enjoyed until the very last

sip.







First in

airport

First in

Kansai

35 SHOKOKUYA

Category: Confectionery, gift

SHOKOKUYA offers a broad range of premium food gifts that are carefully selected and sourced from Kansai and across the country. Gourmet products produced and loved by locals are perfect for authentic-minded people traveling through ITAMI.







34 HMV & BOOKS SPOT

New type

of store

Category: Book, CD, DVD, stationery

Book and music shop HMV & BOOKS opens its first small airport branch. The shop carries the hottest and latest lineup of books & CDs along with bestsellers. Other items such as stationery and headsets are also available.



HMV & BOOKS



36 RESH Shoe Repair and Key Shop

First in airport

Collaboration

space

First in

airport

Category: Shoe & bag repair, spare key

RESH is a high-end shoe repair shop that collects a variety of materials and tools from all over the world to pursue its goal of repairing shoes to their original state. Customers can enjoy the classy interior designed to look like a bar counter.





