



## KIX wins two prizes at Skytrax World Airport Awards - World's best baggage delivery for 5 consecutive years -

Kansai Airports is delighted to announce that Kansai International Airport (KIX) has been named winner in two categories— “Best Low-Cost Airline Terminal” and “Best Baggage Delivery”— of Skytrax 2019 World Airport Awards<sup>1</sup>.

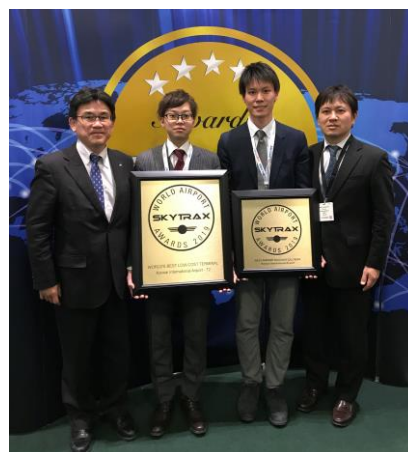
### Best Low-Cost Airline Terminals 2019

This award targets airport terminals for low-cost carriers and this is the third time KIX has received it after earning the top honor in 2015 and 2018. Opened as Japan's first LCC-dedicated terminal in October 2012, Terminal 2 was expanded in January 2017 to handle more international flights. With this renovation, KIX became the first airport in Japan to introduce a walk-through duty-free shopping area and a Smart Lane for streamlined security screening. Our continuous efforts to create a more customer-friendly environment led to this accolade.

### Best Baggage Delivery 2019

Each year the winner is determined by waiting times required for passengers to receive their baggage, the efficiency of the baggage drop and pick-up process, staff responses to lost baggage, and other factors. KIX has earned this award for five consecutive years since 2015. This recognition along with no record of lost baggage attributable to KIX since its opening reflects day-to-day careful work of operational and technical staff of our group, airlines and ground handling companies.

Kansai Airports continues to focus on delivering a more seamless travel experience and enjoyment for all passengers.



Award ceremony

#### ■ Best Low-Cost Airline Terminals 2019

1. KIX
2. Narita International Airport
3. Kuala Lumpur International Airport

#### ■ Best Baggage Delivery 2019

1. KIX
2. Narita International Airport
3. Tokyo International Airport (HND)

Furthermore, Osaka International Airport came in third in the Best Domestic Airports category.

■ **Best Domestic Airports 2019**

1. Tokyo International Airport (HND)
2. Shanghai Hongqiao International Airport
3. **Osaka International Airport**

■ **KIX's other Skytrax world airport award results**

- Best Airports 2019: 20-30 million passengers 1st place
- Best PRM / Accessible Facilities 2019 3rd place
- Best Airport Staff 2019 6th
- Cleanest Airports 2019 9th
- Best Airport Security Screening 2019 9th
- Best Airport Immigration Service 2019 10th
- Best Website and Digital Services 2019 10th

<sup>1</sup>2019 World Airport Awards

UK-based aviation research firm Skytrax's 2019 World Airport Awards are based on survey questionnaires completed by 100 different nationalities of air travelers, covering 550 airports around the world.

---

**Contact Information**

Corporate Communications  
Planning & Administration  
TEL: +81-72-455-2201

*25 80 13*  
**KIX ITAMI KOBE**



Kansai Airports was established by a consortium made up of VINCI Airports and ORIX Corporation as its core members. Kansai Airports took over the operations of Kansai International Airport (“KIX”) and Osaka International Airport (“ITAMI”) from New Kansai International Airport Company (“NKIAC”) and has been operating the two airports since April 1, 2016.

Kansai Airports Kobe, Kansai Airports’ wholly-owned subsidiary, took over the operations of Kobe Airport (“Kobe”) from Kobe City and started its business as an operating company on April 1, 2018.

Under the concept of “One Kansai Airports Group”, Kansai Airports group strives to continuously improve its services for all airport guests through appropriate investments and efficient operations, with safety and security being the top priority. Kansai Airports group aims to maximize the potential of the three airports, for the benefit of the communities they serve.

For more information, please visit : <http://www.kansai-airports.co.jp/en/>

### Kansai Airports

Location	1-banchi, Senshu-kuko kita, Izumisano-shi, Osaka	Shareholders	ORIX 40%, VINCI Airports 40%, Other investors 20% <sup>1</sup>
Company Representatives	Representative Director and CEO: Yoshiyuki Yamaya Representative Director and Co-CEO: Emmanuel Menanteau		
Business Scope	Operation and management services, etc. of Kansai International Airport and Osaka International Airport		

### Kansai Airports Kobe

Location	1-ban, Kobe-kuko, Chuo-ku, Kobe-shi, Hyogo	Shareholder	Kansai Airports 100%
Company Representatives	Representative Director and CEO: Yoshiyuki Yamaya Representative Director and Co-CEO: Emmanuel Menanteau		
Business Scope	Operation and management services, etc. of Kobe Airport		



ORIX Corporation (TSE: 8591; NYSE: IX) is an opportunistic, diversified, innovation-driven global powerhouse with a proven track record of profitability. Established in 1964, ORIX at present operates a diverse portfolio of businesses in the operations, financial services, and investment spaces. ORIX’s highly complementary business activities span industries including: energy, private equity, infrastructure, automotive, ship and aircraft, real estate and retail financial services. ORIX has also spread its business globally by establishing locations in a total of 38 countries and regions across the world. Through its business activities, ORIX has long been committed to corporate citizenship and environmental sustainability. For more details, please visit our website:

<http://www.orix.co.jp/grp/en/>



VINCI Airports, a top 5 global player in the international airport sector, manages the development and operations of 45 airports located in France, Portugal (including the hub of Lisbon), United-Kingdom, Sweden, Cambodia, Japan, United States of America, Dominican Republic, Costa Rica, Chile and Brazil. Served by more than 250 airlines, VINCI Airports’ network handled 180 million passengers in 2017.

Through its expertise as a comprehensive integrator and the professionalism of its 12,000 employees, VINCI Airports develops, finances, builds and operates airports, leveraging its investment capability, international network and know-how to optimize the management and performance of existing airport infrastructure, facility extensions and new construction. In 2017, its annual revenue for managed activities amounted to €3.2 bn, for a consolidated revenue of €1.4 bn.

More comprehensive information is available on [www.vinci-airports.com](http://www.vinci-airports.com)

<sup>1</sup> ASICS Corporation; Iwatani Corporation; Osaka Gas Co., Ltd.; Obayashi Corporation; OMRON Corporation; The Kansai Electric Power Company, Incorporated; Kintetsu Group Holding Co., Ltd.; Keihan Holdings Co., Ltd.; Suntory Holdings Limited; JTB Corp.; Sekisui House, Ltd.; Daikin Industries, Ltd.; Daiwa House Industry Co., Ltd.; Takenaka Corporation; Nankai Electric Railway Co., Ltd.; NIPPON TELEGRAPH AND TELEPHONE WEST CORPORATION; Panasonic Corporation; Hankyu Hanshin Holdings, Inc.; Rengo Co., Ltd.; The Senshu Ikeda Bank, Ltd.; Kiyo Holdings, Inc.; The Bank of Kyoto, Ltd.; THE SHIGA BANK, LTD.; The Nanto Bank, Ltd.; Nippon Life Insurance Company; Mizuho Bank, Ltd.; Sumitomo Mitsui Trust Bank, Limited; MUFG Bank, Ltd.; Resona Bank, Limited; and the Private Finance Initiative Promotion Corporation of Japan.