

# Regulations on Passenger Service Facility Charge/Passenger Security Service Charge for International Flights at Kansai International Airport

(January 20, 2016, Regulation No. 20)

Last updated: December 11, 2024, Regulation No 137.

## Article 1 Purpose

These regulations (the “Regulations”) set forth the necessary matters as to the charges and the procedures of collecting charges for the use of common facilities and the passenger information facilities (the “Passenger Service Facilities”) provided by Kansai Airports (the “Company”) within the public zone for international passengers in the passenger terminal buildings of Kansai International Airport (the “Airport”), inspections of boarding passengers, carry-on baggage and checked baggage at inspection facilities and security maintenance of the passenger terminal buildings (the “Passenger Security Service”).

## Article 2 Charges

1. International passengers who use the Airport shall pay the Passenger Service Facility Charge and Passenger Security Service Charge (the “Charges”) to an air transport operator or its agent (the “Air Transport Operator”) upon issuance of the air ticket. The Passengers not ticketed (including the Passengers who use a private aircraft) or those who have not paid the Charges upon issuance of the air ticket for any reason shall pay the Charges separately through the Air Transport Operator.
2. The amount of the Charges set forth in the preceding paragraph shall be as shown in Appendix 1 in accordance with the categories of International Passengers or Transfer Passengers (as defined below) at each terminal.
3. Notwithstanding the provisions of preceding two paragraphs, the Company shall exempt the Passengers listed in Appendix 2 from paying the Charges.

## Article 3 Suspension of Service

In the event of any of the following conditions, the Company may partly suspend the services of the Passenger Service Facilities or Passenger Security Service (the “Facilities”). Even in such case, the Charges will not be refunded.

- (1) When the Facilities have been damaged or disabled;
- (2) When repairs or other construction works are conducted on the Facilities; or
- (3) In addition to the cases in the preceding two items, when the suspension of services is deemed particularly necessary for the administration of the Facilities.

#### Article 4 Refund

When a passenger who paid the Charges canceled a departure from the Airport or the Company deems necessary, the Charges may be refunded through the Air Transport Operator to which the passenger paid the Charges stipulated in Article 2.1. The refund method of the Charges shall be provided for by the Air Transport Operator.

#### Article 5 Administrative Procedures

The administrative procedures and any other conditions between the Company and the Air Transport Operator on the collection of the Charges shall be separately determined by the parties.

#### Article 6 Application of Regulations

1. The governing language of these regulations shall be Japanese. These regulations shall be construed in accordance with the laws of Japan, and any other matters not specified herein shall be governed by the laws of Japan.
2. The Osaka District Court or the summary court having jurisdiction at the place where the Company's office is located shall be the exclusive court of jurisdiction in the first instance for any disputes in connection with or arising from the regulations.

#### Article 7 Modification of Regulations

When modifying these regulations, the Company shall determine the effective date of modification and announce it with the details of the modification on the Company's website (<http://www.kansai-airport.or.jp/index.asp>). The Regulations before change shall be applied to air tickets for which the payment was made pursuant to Article 2.1 by one day before the effective date.

#### **Supplementary Provision**

The Regulations shall come into force on April 1, 2016.

#### **Supplementary Provision**

The Regulations shall come into force on January 28, 2017.

#### **Supplementary Provision**

The Regulations shall come into force on June 1, 2017.

#### **Supplementary Provision**

The Regulations shall come into force on September 1, 2018.

#### **Supplementary Provision**

The Regulations shall come into force on October 1, 2019.

**Supplementary Provision**

The Regulations shall come into force on August 6, 2020.

**Supplementary Provision**

The Regulations shall come into force on April 1, 2025.

## Appendix 1 (pertaining to Article 2.2)

Terms used herein shall have the meanings as follows:

- (1) Departing Passengers refer to passengers departing on international flights from the passenger terminal building except “Transfer Passengers” defined below.
- (2) Transfer Passengers refer to passengers who arrived at the passenger terminal building and depart from the passenger terminal building on a single ticket within 24 hours for a destination other than the immediate location before arriving at the Airport, regardless of their entry to Japan. Transfer time shall be calculated as follows:  
“STA (scheduled time of arrival in JST approved by Minister of Land, Infrastructure, Transport and Tourism) of an arrival flight of the passenger” – “STD (scheduled time of departure in JST approved by Minister of Land, Infrastructure, Transport and Tourism) of a departing flight of the passenger”

### [Amount of the Charges]

#### (I) Terminal 1

- (i) Passenger Service Facility Charge (incl. national and local consumption taxes)
  - (a) Departing passengers  
Adults: JPY 3,310  
Children: JPY 1,660
  - (b) Transfer passengers  
Adults: JPY 660  
Children: JPY 330
- (ii) Passenger Security Service Charge (incl. national and local consumption taxes)
  - (a) Departing passengers  
JPY 320 per passenger
  - (b) Transfer passengers  
JPY 320 per passenger

For the application of the amount, an international passenger who uses an air ticket for adults is considered as an adult; an international passenger who uses a discounted air ticket for children is considered as a child. The Charges shall not be applied to an infant under 2 years old and not using an air ticket. An international passenger under 2 years old but using an air ticket for adults is considered as an adult; those who use an air ticket for children is considered as children.

#### (II) Terminal 2

- (i) Passenger Service Facility Charge (incl. national and local consumption taxes)
  - (a) Departing passengers

JPY 1,250 per passenger

(b) Transfer passengers

JPY 260 per passenger

(ii) Passenger Security Service Charge (incl. national and local consumption taxes)

(a) Departing passengers

JPY 320 per passenger

(b) Transfer passengers

JPY 320 per passenger

The Charges shall not be applied to an infant under 2 years old and not using an air ticket. An international passenger under 2 years old but using an air ticket shall be subject to the Charges.

Appendix 2 (pertaining to Article 2.3)

Following passengers are exempted from the Charges in full or in part:

- (1) State guests or official guest and foreign guests who have been agreed in Cabinet meetings to be treated similar to state guests or official guests (the “State Guests or Official Guests”);
- (2) State Guests’ or Official Guests’ attendants who have been permitted customs clearance by proxy or alongside aircraft;
- (3) Transfer passengers who arrive at or depart from the Airport on aircraft engaged in international aviation between the Airport and another airport in Japan;
- (4) Passengers who are denied landing in Japan under Immigration Control and Refugee Recognition Act and whose certificate so verified and issued by immigration officer has been submitted from the Air Transport Operator;
- (5) Passengers who are allowed by the Company to land in Japan through immigration for the administration of the Airport and hold the certificate so verified and issued by the Company;
- (6) Passengers on aircraft that landed at the Airport after taking off from the Airport for reasons beyond the operator’s control without landing at another airfield;
- (7) Passengers on aircraft that made an emergency landing at the Airport due to a failure in the airframe or equipment, unlawful seizure of aircraft as defined in the Act on Punishment of Unlawful Seizure of Aircraft, on-board medical emergencies, or an emergency landing as a result of the occurrence of events that may hinder safe operation of the aircraft due to placement of explosives on board;
- (8) Passengers on aircraft that provisionally landed at the Airport for certain reasons such as weather in and around the original destination airfield that prevent the aircraft from landing at the airfield;
- (9) Passengers on aircraft that were ordered to land at the Airport for the reason of Air Traffic Control or other administrative necessity;
- (10) Passengers who already paid the Charges and departed one or more days later than scheduled as a result of a failure in the airframe or equipment, on-board medical emergencies, hijacking, significant weather at the Airport, runway closure, or Air Traffic Control or other administrative necessity; or
- (11) Passengers deemed appropriate to be exempted by the Company for reasons other than that prescribed above.