

Regulations on Passenger Service Facility Charge for Domestic Flights at Osaka International Airport

(August 17, 2018, Regulation No. 51)

Last updated: May 26, 2025, Regulation No. 47

Article 1 Purpose

These regulations set forth the necessary matters as to the charges and the procedures of collecting charges for the use of common facilities and passenger information facilities (the "Passenger Service Facilities") provided by Kansai Airports (the "Company") within the public zone for domestic passengers in the passenger terminal buildings of Osaka International Airport (the "Airport").

Article 2 Charges

1. Passengers departing from or arriving at the Airport on domestic flights (the "Passengers") shall pay the Passenger Service Facility Charge for domestic flights (the "PSFC") to an air transport operator or its agent (the "Air Transport Operator") upon issuance of the air ticket in accordance with conditions of carriage established by the Air Transport Operator. The Passengers not ticketed (including the Passengers who use a private aircraft) or those who have not paid the PSFC upon issuance of the air ticket for any reason shall pay the PSFC separately through the Air Transport Operator.
2. The amount of PSFC set forth in the preceding paragraph shall be as shown in Appendix 1.
3. Notwithstanding the provisions of preceding two paragraphs, the Company shall exempt the Passengers listed in Appendix 2 from paying PSFC.

Article 3 Suspension of Service

In the event of any of the following conditions, the Company may partly suspend the services of the Passenger Service Facilities. Even in such case, the PSFC will not be refunded.

- (1) When the Passenger Service Facilities have been damaged or disabled;
- (2) When repairs or other construction works are conducted on the Passenger Service Facilities; or
- (3) In addition to the cases in the preceding two items, when the suspension of services is deemed particularly necessary for the administration of the Passenger Service Facilities.

Article 4 Refund

When a passenger who paid PSFC canceled a departure from or arrival at the Airport or the Company deems necessary, PSFC may be refunded through the Air Transport Operator to which the passenger paid PSFC stipulated in Article 2.1. The refund method of PSFC shall be provided for by the Air Transport Operator.

Article 5 Administrative Procedures

The administrative procedures and any other conditions between the Company and the Air Transport Operator on the collection of the PSFC shall be separately determined.

Article 6 Application of Regulations

1. The governing language of these regulations shall be Japanese. These regulations shall be construed in accordance with the laws of Japan, and any other matters not specified herein shall be governed by the laws of Japan.
2. The Osaka District Court or the summary court having jurisdiction at the place where the Company's office is located shall be the exclusive court of jurisdiction in the first instance for any disputes in connection with or arising from the regulations.

Article 7 Modification of Regulations

When modifying these regulations, the Company shall determine the effective date of modification and announce it with the details of the modification on the Airport's website (<https://www.osaka-airport.co.jp/>).

Supplementary Provisions

1. The Regulations shall come into force on August 17, 2018.
2. The charges in accordance with these regulations shall apply to passengers who depart from or arrive at the Airport on and after October 28, 2018.

Supplementary Provisions

The Regulations shall come into force on March 1, 2022. However, Charges prescribed in Appended Table 1 shall not apply to Departing and Arriving Passengers in case where an air ticket used by the specified passengers is issued on or before February 28th 2022; the provisions then in force shall remain applicable.

Supplementary Provisions

The Regulations shall come into force on May 29, 2025.

Appendix 1 (pertaining to Article 2.2)

Amount of PSFC (incl. national and local consumption taxes)

(a) Departing passengers

Adults: JPY 340

Children: JPY 170

(b) Arriving passengers

Adults: JPY 340

Children: JPY 170

For the application of the above amounts, passengers aged 12 and over are considered adults, and those who can be confirmed to be between the ages of 3 and 11 are considered children. PSFC will not be charged to passengers under the age of 3. However, passengers under the age of 12 who use an adult ticket will be treated as adults, and passengers under the age of 3 who use a child ticket will be treated as children. If age verification is not possible, the passenger will be regarded as being 12 years of age or older.

Appendix 2 (pertaining to Article 2.3)

Following passengers are exempted from PSFC:

- (1) Passengers on aircraft used exclusively for diplomatic or public purposes;
- (2) Passengers on aircraft that landed at the Airport after taking off from the Airport for reasons beyond the operator's control without landing at another airfield;
- (3) Passengers on aircraft that made an emergency landing at the Airport due to a failure in the airframe or equipment, unlawful seizure of aircraft as defined in the Act on Punishment of Unlawful Seizure of Aircraft, on-board medical emergencies, or an emergency landing as a result of the occurrence of events that may hinder safe operation of the aircraft due to placement of explosives on board;
- (4) Passengers on aircraft that landed at the Airport for certain reasons such as weather in and around the original destination airfield that prevent the aircraft from landing at the airfield;
- (5) Passengers on aircraft that were ordered to land at the Airport for the reason of Air Traffic Control or other administrative necessity;
- (6) Passengers who already paid the PSFC and departed one or more days later than scheduled as a result of a failure in the airframe or equipment, on-board medical emergencies, hijacking, significant weather at the Airport, runway closure, or Air Traffic Control or other administrative necessity; or
- (7) Passengers deemed appropriate to be exempted by the Company for reasons other than that prescribed above.