KIX wins Best Low-Cost Airline Terminal and Best baggage delivery at Skytrax 2018 World Airport Awards

Kansai Airports is delighted to announce that it was honored with two awards at UK-based aviation research firm Skytrax World Airport Awards 2018¹: Kansai International Airport was awarded "Best Airport Terminal for Low-Cost Airlines" and "Best Baggage Delivery". The Skytrax survey covers 550 airports worldwide to determine the awards.

• Best Airport Terminals for Low-Cost Airlines 2018

This award targets airport terminals dedicated to low-cost carriers. Kansai International Airport (KIX) received this award in 2015. Opened as Japan's first LCC-dedicated terminal in October 2012, Terminal 2 was expanded to provide an international passenger area in January 2017. As part of the terminal upgrade, the smart security system and a walk-through shopping area were introduced as first in Japan. The user-friendly and comfortable environment with a focus on passenger centered details such as advanced and accessible restrooms, led to this outstanding achievement.

• Best Airport Baggage Delivery 2018

This award is granted based on baggage handling performance including waiting times required for passengers to receive their baggage, the efficiency of the baggage drop and pick-up process, as well as staff responses to lost baggage. KIX has earned the award for four consecutive years since 2015. The early-adopted baggage handling system at KIX, coupled with great teamwork among airport staff including airlines and ground handling agents and their dedication made this award possible. Contributing factors also include that there has been no lost baggage at KIX since its opening and careful baggage handling by airport personnel.

"This recognition for the expansion done to Terminal 2 in 2017 as Best Low-Cost Airline Terminal and Best Baggage Delivery which has now been received for four years in a row, was achieved thanks to all airport staff's strong teamwork and dedication towards our partners and passengers. Kansai Airports will continue to focus on Shaping a New Journey for our passengers and partners by further improving ease of processes and increasing the excitement of air travel," said Representative Director Co-CEO of Kansai Airports, Emmanuel Menanteau.

Kansai Airports continues to focus on delivering an unparalleled experience of comfort and enjoyments for all guests

Best Low-Cost Airlines Terminals 2018

1. Kansai International Airport

- 2. Narita International Airport
- 3. Melbourne Airport

Best Airport Baggage Delivery 2018

- 1. Kansai International Airport
- 2. Tokyo International Airport (Haneda)
- 3. Incheon International Airport



At Skytrax World Airport Awards 2018 Left: Representative Director and Co-CEO, Emmanuel Menanteau Right: Corporate Executive Vice President (CCO-Aeronautical), Gregory Jamet

¹World Airport Awards 2018

The Awards are based on over 13 million airport survey questionnaires completed by air travelers of 100 different nationalities during the survey period.

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Shaping a New Journey



As of April 1, 2016, Kansai Airports succeeded the operating rights of Kansai International Airport ("KIX") and Osaka International Airport ("ITAMI") from New Kansai International Airport Company ("NKIAC") and commenced business as an operating company for the two airports. Kansai Airports was established by a consortium made up of VINCI Airports and ORIX Corporation as its core members. Kansai Airports shares the common goal of maximizing the potential of the Kansai International Airport and Osaka International Airport, improving services to passengers and ensuring the highest levels of safety and security, investment to enhance safety, convenience and comfort to increase value, as well as enhancing community relations in the neighborhoods of the airports and benefiting the Kansai International Airport Company ("NKIAC") for an operating period of 44-years. For more information, please visit : www.kansai-airports.co.jp/en/

Location	1-banchi, Senshu-kuko kita, Izumisano-shi, Osaka	Capital	25,000 million yen
Company Representatives	Representative Director and CEO: Yoshiyuki Yamaya Representative Director and Co-CEO: Emmanuel Menanteau	Date of Incorporation	December 1, 2015
Business Scope	Operation and management services, etc. of Kansai International Airport and Osaka International Airport	Shareholders	ORIX 40%, VINCI Airports 40%, Other investors 20% ¹



ORIX Corporation (TSE: 8591; NYSE: IX) is an opportunistic, diversified, innovation-driven global powerhouse with a proven track record of profitability. Established in 1964, ORIX at present operates a diverse portfolio of businesses in the operations, financial services, and investment spaces. ORIX's highly complementary business activities span industries including: energy, private equity, infrastructure, automotive, ship and aircraft, real estate and retail financial services. ORIX has also spread its business globally by establishing locations in a total of 40 countries and regions across the world. Through its business activities, ORIX has long been committed to corporate citizenship and environmental sustainability. For more details, please visit our website: http://www.orix.co.jp/grp/en/

VINCI Airports, a top 5 global player in the international airport sector, manages the development and operations of 35 airports located in France, Portugal (including the hub of Lisbon), Cambodia, Japan, Dominican Republic, Chile and Brazil. Served by more than 200 airlines, VINCI Airports' network handled 156.6 million passengers in 2017.

Through its expertise as a comprehensive integrator and the professionalism of its 12,000 employees, VINCI Airports develops, finances, builds and operates airports, leveraging its investment capability, international network and know-how to optimize the management and performance of existing airport infrastructure, facility extensions and new construction. In 2017, its annual revenue for managed activities amounted to \notin 3.2 bn, for a consolidated revenue of \notin 1.4 bn.

More comprehensive information is available on www.vinci-airports.com

¹ ASICS Corporation; Iwatani Corporation; Osaka Gas Co., Ltd.; Obayashi Corporation; OMRON Corporation; The Kansai Electric Power Company, Incorporated; Kintetsu Group Holding Co., Ltd.; Keihan Holdings Co., Ltd.; Suntory Holdings Limited; JTB Corp.; Sekisui House, Ltd.; Daikin Industries, Ltd.; Daiwa House Industry Co., Ltd.; Takenaka Corporation; Nankai Electric Railway Co., Ltd.; NIPPON TELEGRAPH AND TELEPHONE WEST CORPORATION; Panasonic Corporation; Hankyu Hanshin Holdings, Inc.; Rengo Co., Ltd.; The Senshu Ikeda Bank, Ltd.; Kiyo Holdings, Inc.; The Bank of Kyoto, Ltd.; THE SHIGA BANK, LTD.; The Nanto Bank, Ltd.; Nippon Life Insurance Company; Mizuho Bank, Ltd.; Sumitomo Mitsui Trust Bank, Limited; The Bank of Tokyo-Mitsubishi UFJ Ltd.; Resona Bank, Limited; and the Private Finance Initiative Promotion Corporation of Japan.

