Kansai Airports

Press release

August 31, 2016

Update on the Case of Airport Employees Catching Measles

Kansai Airports today announced an update about the case where several employees of its Group company, CKTS Co., Ltd., that conducts handling business at Kansai International Airport, have contracted measles. New information is as follows:

Kansai Airports notified its employees yesterday that if they are exhibiting symptoms they should not come to work. Moreover details of contacting hospitals/clinics were provided. In addition, the Company has established a dedicated telephone (072-455-2288) for inquiries from customers. Kansai Airports is working closely with the Izumi Sano Health Office of the Osaka Prefecture and related government agencies in order to ensure that appropriate measures to prevent the spread of infection are in place.

Some of the staff that contracted measles were engaged in the hospitality business. Measles is an infectious disease caused by a virus, and is very contagious. As the incubation period can be up to two weeks, customers who visited Kansai International Airport on or after August 17, and who may exhibit the symptoms outlined below are encouraged to seek medical attention. We are providing information on the Kansai Airports website to help keep the spread of this infection to a minimum.

In order to minimize the spread of the infection, Kansai Airports will continue to publish informational updates when appropriate.

For more information about measles, please refer to the Ministry of Health, Labour and Welfare's website: http://www.mhlw.go.jp/qa/kenkou/hashika/index.html

Symptoms of Measles

- A high temperature (fever), sore eyes (conjunctivitis) and a runny nose usually occur first.
- Small white spots usually develop inside the mouth a day or so later.
- A harsh dry cough is usual.
- Not all these symptoms may appear.
- The fever does dissipate for a day and a half, before returning.

(For further information please contact)

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